



CFSA Fact Sheet



Senior Management Team

Director

Brenda Donald Walker joined CFSA's senior management team in 2001, shortly after child welfare had returned from a six-year Federal-court receivership to District control. As chief of staff and key advisor to the Director for three years, she played the key role in building and strengthening the administrative infrastructure necessary to support the newest cabinet level agency of District government. She holds an MPA from the University of Arkansas and a BA in Journalism with honors from George Washington University. She completed training for Senior Executives in State and Local Government at the John F. Kennedy School of Government, Harvard University. In 1995, she was selected as a fellow in the Annie E. Casey Foundation's Children and Family Fellowship Program.



Programs

Deputy Director, Program Operations

Sarah Maxwell is the former deputy director/human services administrator for Hennepin County, MN. She has an MSW with more than 25 years experience in child welfare. During her tenure in Minnesota, she managed six direct reports and led a department of 750 employees. She was responsible for more than 16 programs in the Children, Family and Adult Services Department. She has a B.A. in sociology/psychology from Duchesne College, Omaha, NE, and an MSW from St. Louis University.



Deputy Director, Clinical Practice

Roque Gerald established the CFSA function that provides internal expertise in child and family health and mental health, program quality assurance, and staff training. His staff includes a board-certified pediatrician, clinical psychologist, and seven registered nurses (among other professionals). Dr. Gerald has a doctorate in clinical psychology and 28 years of experience as a clinician and consultant in child and family mental health. He founded a Virginia-based consulting firm that provides technical assistance to public and private child welfare agencies.



Director, Youth Development

Elaine Overton and her staff develop and direct programs that support teens in foster care and prepare them to be productive adults through education, counseling, employment, and other experiences. She joined the District's child welfare program as a case-carrying social worker and has now served the agency for more than two decades. She holds a masters degree in social work from the University of Pittsburgh.



Deputy Director, Policy, Planning & Program Support

Andrea Guy directs a staff that develops agency policies, supports management in strategic decisionmaking, and tracks CFSA performance. Before joining CFSA, she managed welfare reform initiatives for the Florida Department of Health and Rehabilitative Services, where she was responsible for over 2,500 employees and a budget in excess of \$180 million. A long-time child welfare expert and community organizer with experience spanning three decades, she holds a masters degree in social work.



Deputy Director, Licensing & Monitoring

Sharlynn Bobo oversees licensing and monitoring of District-based group homes, Independent Living programs, and out-of-state foster homes serving children and youth in the child protective system. She was executive director of the Washington, D.C.-based Urban Family Institute, which manages community-based initiatives for children and families, and has nearly 30 years of management experience in the public and private sectors. She holds a doctorate degree from Howard University School of Social Work.



Administrator, Training Services

Michele Rosenberg, MSW, LICSW oversees a staff that plans, develops, and implements internal competency-based staff training programs. She started her career as a direct-service social worker and has been a part of the CFSA social work management staff for 7 years. She was instrumental in redesigning CFSA's training program to promote best practices and in developing on-the-job training for new social work staff. She holds a masters degree in social work from the University of Illinois.



Administration

Chief of Staff

Janet Maher, formerly Deputy General Counsel for Litigation, now serves as lead administrative official for CFSA and as a key advisor to the Director especially in the areas of external and legislative affairs. She served eight years as deputy corporation counsel supervising legal support for St. Elizabeth's Hospital, where she became adept at coordinating legal and medical expertise in the best interest of patients. She received her law degree from Georgetown University.



General Counsel

Terri Thompson-Mallett is CFSA's chief legal adviser. She has 10 years of experience as an attorney in both the public and private sectors. She served as legal advisor to the D.C. Medical Assistance Administration and as deputy general counsel to the District's Department of Human Services. She was also general counsel to Greater Southeast Healthcare System and an associate of Weil, Gotshal & Manges LLP, a New York law firm that advises health care providers on a variety of issues. She received her law degree from Georgia State University.



Agency Fiscal Officer

Delicia Moore is CFSA's senior financial advisor in charge of agency accounting, budget, and federal reimbursement functions. She has a strong background in fiscal management and public accounting and has been in District government for nine years.

Public Information Officer

Mindy Good directs CFSA's internal and external communication programs. Her 30 years as a professional communicator have focused on strategic planning, communication management, marketing support, public and media relations, and project management for private consulting firms and local public agencies. For seven years, she directed an award-winning public relations function and team for the Hamilton County Department of Human Services, Cincinnati, OH. She has also served as a communication consultant to child welfare agencies for the Annie E. Casey Foundation. She has a bachelors degree in literature from American University.





Deputy Director, Administration and Human Resources

Ronnie Charles heads Administration which includes Child Information Systems, Contracts & Procurement, and Facilities Management. He has 24 years of experience in human resources strategy, information systems, management consulting, and strategic planning. He formerly directed human resources management operations for the state of Virginia and has a masters degree in human resources from St. Paul's College.

Chief Information Officer

Harold Beebout and his staff manage all technical aspects of FACES, the agency's automated case management system, and also support CFSA's local area network. He has 18 years of experience in research analysis and information systems, with extensive expertise in corporate strategy and policy reform. He has developed computer models that allow the Federal government to examine the cost and impact of proposed welfare and tax system reforms. He holds a doctorate in economics from the University of Wisconsin.



Director, Contracts

Samuel J. Feinberg, CPPO, CPPB recently joined the CFSA management team as contracts and procurement administrator. With over 28 years of service in the public and private sectors, he recently served as procurement director of administrative contracts for the New York city administration for Children's Services (ACS) where he directly managed \$2.1 billion dollar combined expense/capital administrative service contracts. He has a MA degree in Electrical Engineering from Northeastern University in Boston, MA.



Administrator, Facilities Management

Pamela Charles and her staff are responsible for agency office space, telecommunications, fleet management, and security. As area manager for the D.C. Office of Property Management, she managed all city government owned and leased real estate. She has a masters degree in social work from the University of Pennsylvania and is a Certified Public Manager (CPM).



Director, Human Resources

Kleartis Jackson is a Connecticut native and Certified Human Resources professional with 14 years of experience supporting multi-state and multi-locations client bases in Atlanta, GA. He was previously a Human Resource business partner administering results-oriented HR functions for Phillips Medical Systems, a \$6 billion global leader and provider of medical diagnostic systems. He also provided local and remote HR leadership to 450 sales/service associates and 40 managers throughout the southeast as area Human Resources manager for Automatic Data Processing (ADP) and implemented a program that improved employee retention by 15 percent. Kleartis holds a M.S. degree in Human Resources Development and Management and a B.A. degree in Human Resources Management.

